



SYNTHETIC CARPET

CARE GUIDE

Bremworth

This guide covers synthetic carpets sold under the Bremworth brand.

CARING FOR YOUR CARPET

Increase the lifespan of your carpet by following a regular maintenance programme.

VACUUM REGULARLY

A regular maintenance programme helps to remove soil before it can build up and potentially damage carpet fibre and dull its appearance.

Vacuum at least once a week and more often in high-traffic areas such as hallways, entrance ways and living rooms. This will remove soil and dirt particles as well as prevent debris becoming embedded in the pile, which can cause accelerated wear by grinding at the base of the tufts.

Make sure you vacuum under infrequently moved furniture every three months.

WHAT TYPE OF VACUUM CLEANER HEAD?

For cut pile carpets, all types of cleaner heads can be used, but over-use of a revolving brush-style vacuum cleaner head will affect the tailored appearance of your carpet. We recommend you use a smooth brushless head.

PROFESSIONAL CLEANING

Professional cleaning must be carried out when your carpet still looks dirty after vacuuming – or every two years at a minimum. We recommend hot water extraction or steam cleaning only, carried out by a reputable professional in accordance with the Australian and New Zealand carpet cleaning and maintenance standard AS/NZS-3733. We do not recommend the use of do-it-yourself carpet shampoo machines.

PROTECT YOUR CARPET

Place walk-off mats at all entrances and use carpet protectors under heavy furniture and furniture with castor wheels.

Use furniture cups or felt pads under heavy furniture legs.

Place protector mats under furniture with castor wheels.

PROMPT REMOVAL OF SPILLS AND STAINS

Stain resistant carpets greatly improve your ability to remove most common household spills and stains. However, it is important to note that no carpet is completely stain proof. Stain-resistant finishes hold the spill on the fibre's surface, providing more time to absorb the liquid and use spot removal techniques before the spill has a chance to penetrate the fibre. The longer the spill remains unattended, the more difficult it could be to remove.

CLEAN UP IMMEDIATELY

When spills occur, it's important that they're cleaned up immediately. Remember, even though our solution-dyed nylon carpet has inbuilt stain resistant properties, no carpet is immune from staining if spills are left untreated.

CONTAIN THE STAIN

Before using any recommended stain treatment or remedy, please make sure you have 'contained the stain' firmly by blotting up any excess liquid spills with clean paper towels and scraping up any solids. In the event of a very large stain, put a towel down and stand on it firmly to remove as much liquid as you can before applying any stain treatment. And please – NEVER rub or scrub wet carpet as this can cause permanent damage to the pile.

SIX STEP PROCEDURE

Once you have taken action to remove the worst of the stain, please refer to the stain guide on the following page and use the six-step procedure outlined here. Make sure the stain is dry before proceeding to the next step in the order of recommended treatment.

- Step 1** ● Test the recommended cleaning solution on a hidden piece of carpet or carpet mat.
- Step 2** ● Apply a small amount of the selected cleaning solution to a clean white cloth and work it in gently. Work from the edges of the spill to the centre to prevent the spill from spreading.
- Step 3** ● Continue using the recommended stain treatment as long as there is a transfer of the spill to the cloth. You don't need to use the second or third treatment suggestions if this first one works.
- Step 4** ● Dab (don't drown) the affected area thoroughly with cold water and blot up using paper towels until all of the solution has been removed.
- Step 5** ● Apply a thick layer of white paper towels and weigh it down with a flat heavy object. Continue to change the paper towels as needed until as much moisture is gone from the carpet as possible.
- Step 6** ● If the stain is still visible following treatment, contact a reputable professional cleaning company.

Refer to the stain removal guide on pages 7-9.



STAIN GUIDE

Here's our easy reference guide about what to use for specific spills and stains on solution-dyed nylon carpets. Simply cross-reference the type of treatment options below with the specific stain in the table on pages 8-9.

CODE	CLEANING AGENTS / METHODS
1	Dry cleaning fluid
2	Nail polish remover
3	Detergent mix - two tps. mild liquid detergent mixed with two cups water
4	Lukewarm tap water
5	Vinegar solution - one cup vinegar to two cups water
6	Ammonia solution - two tbsps. household ammonia to one cup water
7	Bremworth Carpet Stain Remover for DRY stains. Use only on a dry carpet
8	Seek assistance from a professional carpet cleaner

STAIN	METHOD
Acne medicine	1, 3, 6, 5, 4, 8
Alcoholic beverages	3, 6, 5, 4, 7, 8
Bleach	3, 4, 8
Blood	6, 3, 4 (cold), 7, 8
Candle wax	2, 1, 8
Charcoal	9, 3, 7, 8
Chewing gum (freeze with ice, then chip away)	1, 8
Chocolate	3, 5, 4, 7, 8
Coffee/tea with milk/sugar	3, 5, 4, 7, 8
Cosmetics	2, 1, 3, 6, 5, 4, 7, 8
Crayon	1, 3, 8
Food	3, 6, 4, 8
Fruit juice	3, 6, 5, 4, 7, 8
Furniture polish (water based)	3, 4, 1, 6, 7, 8
Furniture polish (solvent based)	2, 1, 3, 6, 5, 4, 7, 8
Grass	2, 1, 3, 6, 5, 4, 7, 8
Grease	1, 3, 4, 8
Ink	2, 1, 3, 6, 5, 4, 7, 8

STAIN	METHOD
Lipstick	2, 1, 3, 6, 5, 4, 7, 8
Milk	1, 3, 6, 5, 4, 8
Mud	3, 4, 8
Mustard	3, 5, 4, 7, 8
Nail polish	2
Oil	1, 3, 7, 8
Paint	3, 6, 4, 7, 8
Plant food	3, 6, 5, 4, 7, 8
Rust	5, 3, 4, 7, 8
Shoe polish	2, 1, 3, 6, 4, 7, 8
Soft drinks	3, 6, 5, 4, 7, 8
Tar	1, 7, 8
Toothpaste	3, 5, 6, 4, 8
Urine - wet	3, 6, 5, 4, 8
Urine - dry	3, 4, 5, 6, 8
Vomit	3, 6, 5, 7, 8
Wine	4, 3, 5, 7

Note: some spills contain chemicals that may discolour or even damage the carpet fibre or dyes. If you have doubts about what caused the stain, and how to remove it, please contact a professional carpet cleaner. While this advice is offered in good faith, no responsibility is accepted for claims arising from the recommended treatments.

YOUR WARRANTIES AT LAW

We acknowledge and respect the terms of the New Zealand Consumer Guarantees Act 1993 and Australian Consumer Law 2012. Our carpets come with guarantees provided by the Consumer Guarantees Act and Australian Consumer Law 2012 that cannot be excluded.

Under Australian Consumer Law you are entitled to a replacement or refund for a major failure and for compensation for any other foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

A summary of your rights and remedies under the New Zealand Consumer Guarantees Act can be found at the Ministry of Business, Innovation and Employment's website at consumerprotection.govt.nz. Further detail on Australian Consumer Law can be found at consumerlaw.gov.au. Your rights under the New Zealand Consumer Guarantees Act or Australian Consumer Law commence from the date of purchase and may run for the life of your carpet.





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