



QUICK-STEP®
FLOOR DESIGNERS



Going the extra mile for
streak-free, easy maintenance!

Timber

MAINTENANCE GUIDE

Why Quick-Step® maintenance products?

1 Our maintenance products have been **specifically developed for and tested** on Quick-Step timber floors. They come with a fresh and pleasant fragrance.

4 Quick-Step maintenance products will **not leave a build-up** of layers on your floor. Dirt and unhygienic residues are removed so the original character of your floor is retained.

2 It is important to use the **right maintenance product** to ensure your Quick-Step warranty doesn't become void.

3 The **low pH value** of the products will not damage the floor. All Quick-Step cleaning products are very **easy and efficient** to use.

The range



Quick-Step® CLEANING KIT QSCLEANINGKIT

- Mop holder with telescopic handle and ergonomic grip.
- Microfibre cloth, machine washable at 60° C
- Maintenance product Quick-Step Clean 750 ml



Quick-Step® CLEAN 750ml QSCLEANING75

After installation: the first thorough cleaning after laying the floor

Your Quick-Step floor is ready for use when you buy it; you don't have to sand or wax it. Don't use any protective products, even if the packaging mentions that they are suitable for timber floors. After installation, the floor will need a thorough clean.



Follow these instructions:

1. Remove all coarse dirt with a soft broom and a dust pan
2. Clean the V-grooves with the bristles of your vacuum cleaner
3. Clean with a dry microfibre cloth
4. Remove any stubborn dirt as indicated in the dirt removal guide
5. Clean with slightly damp microfibre cloth

Streak-free cleaning, week after week

1 Daily maintenance for lacquered floors: **QUICK•STEP® MICROFIBRE CLOTH**

A traditional vacuum cleaner is generally not used to clean timber floors. Floors with a V-groove are the exception to the rule. We recommend the Quick-Step microfibre cloth for regular maintenance. This mop is designed for dry and slightly damp use. The special fibres have a high dirt-absorption capacity, so they take up the dirt easily. We advise not to wash your microfibre cloth with fabric softener, it will cause your mop not to clean effectively and it might leave a haze across the floor.



Do not use impregnated disposable cloths. These often contain oily products that attract dust and they may leave stains on the floor.

For the oiled floors from the Imperio range (New Zealand)

3 Regular maintenance for oiled floors **QUICK•STEP® OIL CARE**

Keep your oiled floor in perfect condition for many years by using Quick-Step Oil Care.

- Protects your floor and prevents it from drying out and losing its gloss.
 - Restores the original look and eliminates micro scratches.
 - Delays the need for maintenance oil.
 - Easy, user-friendly and efficient. Walk on the floor right away!
1. First clean the floor with the **Quick-Step Clean** product as described under **2**.
 2. Make sure the floor is dry, dust-free and all stains are removed.
 3. Dilute 2 to max. 4 caps of **Quick-Step Oil Care** in fresh water (use the cap on the bottle).
 4. Clean the floor with the solution using a damp microfibre mop. Allow to dry
 5. Best results will be achieved if Oil Care is used every 4th cleaning.



Quick-Step®
OIL CARE
QSCARE750
Contents: 750 ml

2 Regular maintenance for lacquered floors: **QUICK•STEP® CLEAN**

The frequency of slightly damp maintenance will depend on floor usage and accumulated dirt. Cleaning too often or too wet is unnecessary and can even permanently damage your floor.

1. Dilute 1 cap in a 5-litre bucket of water.
2. Soak the Quick-Step® mop in this solution and wring out thoroughly.
3. Always pull the Quick-Step® mop back towards you and make a zigzag movement across the floor (in the lengthways direction of the panels).
4. Wipe the whole floor.
5. Distribute the moisture evenly across the floor.
6. Never pour the bucket of solution directly on the floor.
7. Always wipe dry with a microfibre mop until no more moisture is visible on the floor.

4 Yearly maintenance for oiled floors **QUICK•STEP® MAINTENANCE OIL**

For damaged floors and for yearly maintenance.

- Retains the floor's matte finish
 - Repairs minor damage to the floor
 - Nourishes the floor
 - Low emissions & solvent-free
1. Check www.quick-step.com to see which maintenance oil you need: white or transparent.
 2. Clean the floor with **Quick-Step Clean** as described under **2**.
 3. Make sure the floor is dry and free from dust and grease.
 4. Apply **Quick-Step Maintenance Oil** in a very thin, even layer with a brush or cloth. Leave to soak in for a few minutes. Spread the oil using a polisher or wipe the surface with a clean, lint-free cloth.
 5. It is advised not to walk on the floor for 24 hours!



Quick-Step®
MAINTENANCE OIL WHITE
QSWMAINTOILW

Quick-Step®
**MAINTENANCE OIL
TRANSPARENT**
QSWMAINTOILN
Contents: 1 L (=75 m²)

Stubborn dirt: removal guide

In case you should encounter some stubborn dirt on your floor, here are some tips and tricks to remove them. In case of doubt, do not hesitate to contact your local dealer for advice.

Problem?	Solutions
Local staining	Apply Quick-Step Clean to the stain. Leave for a couple of minutes to soak. Use a clean cloth, moistened with lukewarm water to remove the stain. Repeat the process if necessary.
Chocolate, grease, fruit juice, drinks, wine	Use Quick-Step Clean thinned in lukewarm water and wipe off the stain.
Rubber marks (shoe soles, etc.)	Wipe off with a dry cloth, then use Quick-Step Clean if needed.
Urine, blood, etc.	Remove as fast as possible with a moist cloth. If the stain is dry: rub mechanically with a dry cloth. If necessary, use a slightly moistened cloth with Quick-Step Clean product.
Nail polish, shoe polish, lipstick, tar, etc.	Remove as fast as possible with a dry cloth or a cloth that is slightly moistened with Quick-Step Clean . If necessary, methylated spirits, acetone or household solvent can be used on a cloth. We recommend to test this on a small area first.
Scratches	See "tips & tricks"
Dull-looking floor	A dull looking floor is often caused by using the wrong maintenance product that leaves layers of residue on your floor. Use Quick-Step Clean instead.
Gouges or deep scratches caused by falling objects (e.g a knife)	Use the Quick-Step Repair Kit which includes a melting knife, sanding pads and 7 wax blocks. Use this kit for an invisible floor repair. Check our website www.quick-step.com for the matrix with the correct colour combination for your floor.
Candle wax and chewing gum	Leave to harden, then gently scrape off.



Check out our handy maintenance videos on YouTube.

Tips & Tricks

- 1 Sand, stones and furniture can cause scratches on your floor. It is important to take precautionary measures. E.g. lift furniture instead of dragging it and place a mat under office chairs.
- 2 Install a mat that is large enough and is cleaned regularly in rooms that are accessed from outdoors.
- 3 Using office chairs with soft wheels will prevent your floor from scratching.
- 4 Always follow the instructions on the cleaning product. You are advised to choose products that are recommended by Quick-Step: this will guarantee perfect compatibility with Quick-Step timber floors.

The use of accessories other than the Quick-Step accessories might cause damage to the Quick-Step floor. In such case the guarantee provided by Quick-Step will be void. We therefore advise to use only Quick-Step accessories as these have been especially designed and tested for the use with Quick-Step floor panels.

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