

# Stubborn dirt: removal guide

Your Quick-Step laminate floor is very stain and mark resistant. In case you should encounter some stubborn dirt on your floor, here are some tips and tricks to remove them. In case of doubt, do not hesitate to contact your local dealer for advice.

Problem?	Solutions
Local staining	Apply <b>Quick-Step Clean</b> to the stain. Leave for a couple of minutes to soak. Use a clean cloth, moistened with lukewarm water to remove the stain. Repeat the process if necessary.
Chocolate, grease, fruit juice, drinks, wine	Use <b>Quick-Step Clean</b> thinned in lukewarm water and wipe off the stain.
Rubber marks (shoe soles, etc.)	Wipe off with a dry cloth, then use <b>Quick-Step Clean</b> if needed.
Urine, blood, etc.	Remove as fast as possible with a moist cloth. If the stain is dry: rub mechanically with a dry cloth. If necessary, use a slightly moistened cloth with <b>Quick-Step Clean</b> product.
Nail polish, shoe polish, lipstick, tar, etc.	Remove as fast as possible with a dry cloth or a cloth that is slightly moistened with <b>Quick-Step Clean</b> . If necessary, methylated spirits, acetone or household solvent can be used on a cloth. We recommend to test this on a small area first.
Scratches	See "tips & tricks"
Dull-looking floor	A dull looking floor is often caused by using the wrong maintenance product that leaves layers of residue on your floor. Use <b>Quick-Step Clean</b> instead.
Gouges or deep scratches caused by falling objects (e.g a knife)	Use the <b>Quick-Step Repair Kit</b> which includes a melting knife, sanding pads and 7 wax blocks. Use this kit for an invisible floor repair. Check our website <a href="http://www.quick-step.com">www.quick-step.com</a> for the matrix with the correct colour combination for your floor.
Candle wax and chewing gum	Leave to harden, then gently scrape off.



Check out our handy maintenance video's on YouTube.

## Tips & Tricks

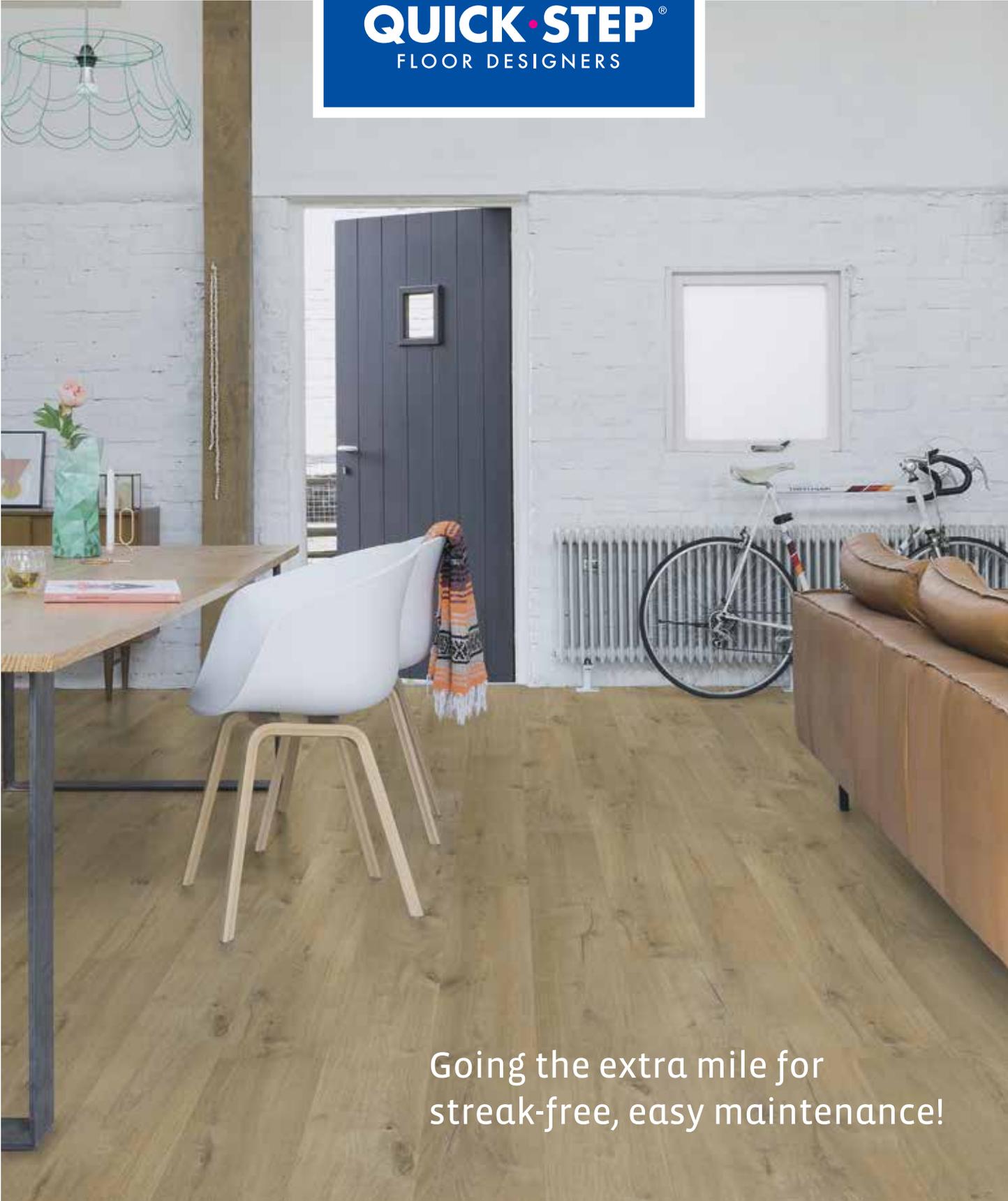
- 1 Sand, stones and furniture can cause scratches on your floor. It is important to take precautionary measures. E.g. lift furniture instead of dragging it and place a mat under office chairs.
- 2 Install a mat that is large enough and is cleaned regularly in rooms that are accessed from outdoors.
- 3 Using office chairs with soft wheels will prevent your floor from scratching.
- 4 Always follow the instructions on the cleaning product. You are advised to choose products that are recommended by Quick-Step: this will guarantee perfect compatibility with Quick-Step laminate floors.

The use of accessories other than the Quick-Step accessories might cause damage to the Quick-Step floor. In such case the guarantee provided by Quick-Step will be void. We therefore advise to use only Quick-Step accessories as these have been especially designed and tested for the use with Quick-Step floor panels.

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**QUICK-STEP**<sup>®</sup>  
FLOOR DESIGNERS



Going the extra mile for  
streak-free, easy maintenance!

LAMINATE

MAINTENANCE GUIDE

# Why Quick-Step® maintenance products?

1 Our maintenance products have been **specifically developed for and tested** on Quick-Step laminate floors. They come with a fresh and pleasant fragrance.

4 Quick-Step maintenance products will **not leave a build-up** of layers on your floor. Dirt and unhygienic residues are removed so the original character of your floor is retained.

2 It is important to use the **right maintenance product** to ensure your Quick-Step warranty doesn't become void.

3 The **low pH value** of the products will not damage the floor. All Quick-Step cleaning products are very **easy and efficient** to use.



Quick-Step Laminate has a sealed surface which means bacteria cannot accumulate on the floor. This makes it a very hygienic and easy to clean floor!

## The range



### Quick-Step® CLEANING KIT QSCLEANINGKIT

- Mop holder with telescopic handle and ergonomic grip.
- Microfibre cloth, machine washable at 60° C
- Maintenance product Quick-Step Clean 750 ml



### Quick-Step® CLEAN 750ml QSCLEANING75

## After installation: the first thorough clean after laying your floor

After installation, the floor may need a thorough clean. Your Quick-Step floor is prefinished, so immediately ready for use. There's no need to use any additional protective products, even if the packaging mentions that they are suitable for laminate floors.



### Instructions for first time cleaning:

1. Remove all coarse dirt with a soft broom and a dust pan
2. Clean the V-grooves with the brush of your vacuum cleaner
3. Clean with a dry microfibre cloth.
4. Remove any stubborn dirt as indicated in the dirt removal guide.
5. Clean with slightly damp microfibre cloth.

# Streak-free cleaning, week after week

## FOR STANDARD LAMINATE RANGES

### Weekly cleaning: dry

#### QUICK•STEP® MICROFIBRE CLOTH

We recommend the Quick-Step microfibre cloth for regular maintenance. This mop is designed for dry and slightly damp use. The special fibres have a high dirt-absorption capacity. They can clean the dirt away easily.

### Monthly cleaning: slightly damp

#### QUICK•STEP® CLEAN

We advise you to clean your floor 1 to 2 times per month. Use water sparingly. Cleaning too often or using too much water is unnecessary and could even permanently damage your floor. It is extremely important that surplus fluid is not left standing on the floor in any circumstances. We recommend to use the Quick-Step microfibre cloth and the Quick-Step Clean 750 ml as a cleaning product. These products also give off a pleasant fragrance throughout your home.



Do not use impregnated disposable cloths. These often contain oily products that attract dust. They may also leave stains on the floor.

## Cleaning instructions

- Add 2 bottle caps to a bucket of water (10L).
- Soak the mop or floor cloth in this solution and wring out thoroughly.
- Always pull the Quick-Step mop back towards you and make a zigzag movement across the floor.
- Wipe in the lengthways direction of the panels.
- Distribute the moisture evenly across the floor.
- Never pour the bucket of water across the floor.
- Always wipe dry with a microfibre cloth until no more moisture is visible on the floor.
- Gradually work your way over individual areas of approximately 15-20m<sup>2</sup>.
- Make sure to wipe dry any excess water or moisture after cleaning.

## Damp cleaning

### FOR QUICK-STEP LAMINATE FLOORS WITH HYDROSEAL TECHNOLOGY



Quick-Step floors with HydroSeal technology have a waterproof surface and are ideal for bathrooms, kitchens, hallways, etc. Cleaning these floors with a wet cloth is allowed.

In general, steam mop cleaning is allowed with Quick-Step Impressive (Ultra) and Majestic floors. Please use the steam mop at low power and with an appropriate cloth for even distribution of the heat and steam. Check the steam mop manufacturer's instructions for detailed info.

**Steam cleaners are not suitable for the Eligna, Colonial Plus, Largo or Classic range.**



A selection of the Quick-Step range is produced with Hydroseal technology: a water-resistant coating on the long and short edges of the planks. This protects the floor against regular exposure to water.