



KEEP YOUR WOOL CARPETS LOOKING GREAT

We use the very best carpet fibre in our products so they will stand the test of time. One of the things we do to ensure owning a Wools of New Zealand carpet does not cost the earth is to provide care and maintenance advice.

WOOL CARE

- Vacuum regularly.
- Attend to spills quickly.
- Professionally clean.

CARPET SHEDDING

Shedding is a natural characteristic of all wool carpets, particularly high pile weight, staple, or spun yarn carpets; shedding is the release of excess small lengths of fibre due to rubbing and foot traffic and will not adversely influence the structural integrity of the carpet. Shedding fibre will appear heaviest in high foot traffic areas and around and under chairs. Most carpets stop shedding in three or four months depending on foot traffic volume and vacuuming frequency. Using the recommended rotating beater bar brush, will help to keep your carpet looking at its best throughout the shedding process.

VACUUM CLEANING

The most important step to maintaining your carpet is proper vacuuming. We recommend a complete vacuum once a week to remove dust and soil and to prevent particles becoming embedded in the pile. For extra heavy traffic areas and during the shedding process more often is best.

Use an upright canister vacuum with an adjustable rotating beater bar / brush, ensure the rotating brush is adjusted so the brush is not digging into the carpet fibre.

Go slow, give the vacuum time to do its job.

PREVENTATIVE MAINTENANCE

You can prevent damage to your carpet by placing absorbent mats at the entrances to your home. These should be changed and cleaned when they become dirty.

SPOT AND SPILL REMOVAL

Don't panic! Spills happen. Luckily wool is amazing at repelling most gunk.

Removing spills is essential to looking after your precious wool carpet. When faced with an incident, speed is of the essence. The following tips will help...

- **SPILLED LIQUIDS** – Blot the spill with an absorbent, white cloth until dry. Don't rub.
- If you have one use an extraction spot cleaner.
- After applying the required treatment, blot the area as dry as possible with a clean cloth and then cover with paper towels to dry. Leaving the carpet wet can leave a water mark.
- **SOLIDS** – Scoop up the guilty muck quickly. Most spills can be diluted with water and then blotted up, depending on what you dropped you might need something stronger... please turn over.



SPOT REMOVAL CHART

It happens, deal with it ...

OFFENDING SUBSTANCE	ORDER OF TREATMENT			TYPE OF TREATMENT
	Step 1	Step 2	Step 3	
Alcoholic Drinks	A	B	-	<p>A Blot with cold water</p> <p>B Treat with detergent solution</p> <p>C Treat with mineral spirits or turpentine.</p> <p>D Chill with aerosol freezing agent or ice cubes in a plastic bag. Pick or scrape off gum.</p> <p>E Blot with warm water</p> <p>F Treat with clear nail polish remover (preferably acetone)</p> <p>G Treat with Isopropyl Alcohol</p> <p>H Apply Rust Remover</p> <p>I Sprinkle absorbent powder (salt, talcum)</p> <p>J Treat with dry compound cleaner.</p>
Beetroot	B	-	-	
Bleach	A	B	-	
Blood	C	B	-	
Butter	D	D	-	
Chewing Gum	D	C	-	
Chocolate	B	C	-	
Coffee	A	B	C	
Cooking Oil	C	B	-	
Cream	B	C	-	
Egg	B	-	-	
Faecal Matter, Bad dog	B	J	-	
Floor Wax	C	B	-	
Fruit Juice	A	B	-	
Furniture Polish	C	B	-	
Gravy / Sauce	E	B	C	
Grease	C	B	-	
Ink - Ball Point Pen	C	G	B	
Fountain Pen	A	B	C	
Felt Tip	E	B	F	
Lipstick	C	B	-	
Milk	E	C	B	
Mustard	B	-	-	
Nail Polish	F	C	A	
Oil	C	B	-	
Paint- Latex	A	B	C	
Oil Based I	C	B	-	
Rust	C	B	H	
Salad Dressing	B	C	-	
Shoe Polish	C	B	-	
Soft Drink	A	B	-	
Urine	A	B	J	
*Act fast on pet urine, it can cause permanent stains.				
Vomit	B	-	-	
Wine	I	A	B	
Tea	A	B	C	
Tar	C	-	-	

DETERGENT SOLUTION

Mix one teaspoon of clear dish washing liquid or detergent powder (containing no bleaches or strong alkali) with one teaspoon of white vinegar to one litre of lukewarm water. Once the stain has been treated with this solution, it should be well rinsed with fresh water ensuring all the detergent has been removed.

WARNINGS!

Some chemicals are hazardous. They should be used with great care strictly in accordance with their use and safety instructions.

When applying solvent-based cleaners ensure the area is well ventilated.

DO NOT apply stain repellent treatment that contain silicone as these can accelerate carpet soiling. This will void your warranty.

Always pre-test a cleaning agent in an inconspicuous place to ensure it does not affect the colour of your carpet.